**We are looking for the volunteers to join Vincents shop in Derry**

The new volunteers are welcome to work in Vincent’s Derry.

The SVP is committed providing all necessary support and required training for retail volunteers, including Covid -19 awareness training.

Each volunteer will get One Off Trial possibility and will be taken through 12-week induction programme.

Duties:

• Ensure the store’s housekeeping standards are maintained (keep floor clean & dry, identify and remove tripping hazards, keep the entrance and passageway free from obstruction, etc.)

• Process donations (receive, sort and redistribute)

• Steam clothes, pricing and tagging

• Make every effort to establish the true value of any donated item and ensure that this value is reflected in the pricing and subsequent sale of such items

• Assist with the display of stock and the window display

• Assist or/and initiate the shop events or other additional shop activities

• Assist with customer queries

• Ensure all of our customers are valued and respected

Personal qualities required:

• Friendly, honest, reliable and engaging personality

• Enjoy working in a team environment

• Enjoy working with the public

• Interest or experienced in retail

Training/support system: