



Our Vision

Life is great for children and young people

Our Mission

Provide a range of support services for children and young people who have not had a fair deal in relation to housing, homelessness, mental health and participation

Our Ethos

We need each other to make life work

Our Values

We make our own choices

We take risks

We make mistakes and learn

We recognise our differences and challenge judgments

MACS FLOATING SUPPORT SERVICE

JOB DETAILS

Job Title:	Floating Support Worker
Funding:	Funded by the Supporting People Housing Executive and Area Trust/ Public Health Agency
Conditions:	x 1 Full Time, Fixed Term (12 Months) x 1 Full Time, Fixed Term Maternity Cover (for up to 12 months subject to post holder returning)
Responsible to:	Integrated Floating Support and Housing Manager
Location:	303 Ormeau Road, Belfast BT7 3GG
Hours of Employment:	Full Time: 35 hours per week.
Holidays:	30 days per annum
Salary:	£21,388 per annum and pension at 4% of salary

It will be a requirement of this post to be registered with the Northern Ireland Care Council (NISCC).

JOB DESCRIPTION / PERSON SPECIFICATION

ROLE OVERVIEW

MACS Floating Support services provide a range of interventions to assist young people aged 16 - 25 to access/maintain accommodation in the community. In this role you will also support young people aged 16/17 who are homeless, young people 'sofa surfing' and at risk of eviction.

CORE DUTIES AND RESPONSIBILITIES

- To develop purposeful and nurturing relationships with young people
- Adhere to Child Protection, Vulnerable Adult and Lone Worker policies to safeguard Young People and Staff.
- To provide holistic support (on a one to one and group basis) to all young people living in the service
- To ensure that young people's ideas, thoughts and feedback are recorded, responded to and actioned. Feedback to line management or relevant subgroups where appropriate
- To provide 1 to 1 support to young people ensuring this is underpinned by MACS ethos and value base
- To identify support plans in partnership with young people, referrers and statutory partners
- To provide support to young parents
- To work in partnership with referrers, stakeholders and key agencies to ensure provision of comprehensive support to young people

- To provide practical and 'hands on' support regarding budgeting, cooking, cleaning and running a home, with young people and in conjunction with their support plans
- Awareness of young people's housing rights.
- To take the lead in creating and reviewing safety plans
- To carry out 6 monthly reviews in partnership with young people and referrers
- Comprehensively plan (with young people and key agencies) move on from the Service
- To give information, advice and assistance on claiming benefits and on accessing other relevant agencies and services
- To maintain clear, young people friendly, written and verbal communication with referrers, stakeholders and relevant external agencies and Services
- To ensure accommodation is well maintained, and is safe for young people to live in
- To maintain an accurate and up to date record of support provided to young people
- To ensure quality standards are maintained and improved upon (QAF and RQIA) including MACS internal reviews
- To work to targets as identified in your Balanced Scorecard
- To complete the competency framework in conjunction with your line manager within the first 9 months of employment
- To meet with the Manager for monthly supervision and annual appraisal
- Respond to communication from MACS staff
- To engage in completion of annual training needs analysis and attend relevant training
- To develop new, innovative and alternative approaches to working with young people

- To encourage young people to participate in reviews of how well we do things, MACS shadow board and forums
- To ensure young people are aware of and have access to other MACS Services
- Comprehensively Plan (with young people and key agencies) in relation to move on from Housing
- To identify sources of funding to meet the needs of young people, i.e. charitable, DHSS, grants etc
- To assist in the resolution of neighborhood disputes and problems including negotiation with landlords
- To attend team meetings, organisational meetings and service days
- To pro-actively engage in service development and raising the profile of Service
- To support and nurture all students on placement at MACS
- To pro-actively engage in organisational subgroups, activities and events for e.g. planning of Oscars, Org Day out, Health and Wellbeing Group and Culture Group
- To work in accordance with MACS policies and procedures
- Promote team cohesion and development through reflective practice (Gibbs Model), innovative thinking, transparent communication and solution focused approach
- Contribute to the organisational strategic direction through annual team objectives
- Undertake any other duties as required

PERSONAL REQUIREMENTS

- The ability to build personable, purposeful and transparent relationships with young people.
- The commitment to work in accordance with MACS ethos and value base.
- The ability to communicate effectively to a wide range of people, including young people, verbally and in writing.
- The willingness to accept direction and supervision.
- The ability to reflect on practice, identify learning needs and take responsibility for continued professional development (with line management support).
- The willingness to work flexibly to respond to the needs of young people and to ensure the viability of the service
- The ability to maintain a comprehensive and up to date written record of work undertaken.
- To have the commitment to undertake relevant training.
- To be resilient and compassionate in a challenging environment
- To have good time keeping, time management skills and organisational skills.
- The ability to work on own initiative and as part of a Supported Housing team and within the organisation.
- To represent the organisation in a professional manner.
- To bring enthusiasm and commitment to MACS.

PERSON SPECIFICATION

SKILLS AND KNOWLEDGE REQUIRED BY POST HOLDER	
CRITERIA 1	
2 years' experience of working with young people aged 16-25 in the community Or Degree in Social Work, youth and community Work or similar 1 years' experience of working with young people aged 16-25 in the community	ESSENTIAL
CRITERIA 2	
Experience of supporting 16-25 year olds who are homeless or at risk of eviction and need support to maintain accommodation in the community	ESSENTIAL
Have developed a range of contacts, networks and resources to support 16-25 year olds to access and maintain accommodation	ESSENTIAL
CRITERIA 3	
Experience of supporting 16-25 year olds to access and maintain appropriate benefits or income	ESSENTIAL
Experience of working with Social Services to meet the needs of Care Experienced Young People	ESSENTIAL
CRITERIA 4	
Can develop own approach to practice based on reflection and feedback	ESSENTIAL
Can be resilient and compassionate in challenging environments	ESSENTIAL
CRITERIA 5	
A full current driving licence and access to a car is required so as to be able to meet the requirements of the post in full	ESSENTIAL