



NICVA Membership Survey 2006

Please return your completed survey in the FREEPOST envelope provided by **15 February 2006**. Thank you for your co-operation.

Contact Details

ID:

Please confirm the address and contact details below or amend if different:

Contact Name:

Title

Organisation:

Address

Telephone:

Email:

Postcode

Web:

NICVA Services

How long has your organisation been a member of NICVA? year(s)

NICVA operates a number of advice services (ranging from advice on funding, human resources, finance, governance and charity law). Please indicate on the following scales your attitudes towards NICVA's Advice Services.

NICVA advice services are ...

	Very	Somewhat	Neither	Somewhat	Very	
Efficiently run						Inefficiently run
Difficult to access						Easy to access
Reliable						Unreliable

The quality of advice received is ...

	Very	Somewhat	Neither	Somewhat	Very	
Timely						Untimely
Of no value						Valuable
Easy to understand						Difficult to understand

NICVA staff when providing advice are ...

	Very	Somewhat	Neither	Somewhat	Very	
Helpful						Unhelpful
Well-informed						Ill-informed
Impolite						Polite

The advice NICVA provides on EU funding is ...

	Very	Somewhat	Neither	Somewhat	Very	
Relevant						Irrelevant
Easy to understand						Difficult to understand
Too detailed						Overly simplistic

As a result of advice your organisation has received from NICVA please state whether or not any of the following statements apply. My organisation now has a/is ...

	Very Much	Somewhat	Not at all
Better understanding of governance issues and charity law			
More confident about identifying and applying for funding			
Accessed funding as a result of using Grant Tracker			
Gained a better understanding of European funding programmes			

issues						the right issues
Sophisticated						Overly simplistic
Banal						Challenging

NICVA's conferences/seminars/information sessions have been ...

	Very	Somewhat	Neither	Somewhat	Very	
Focused on the right issues						Not focused on the right issues
Relevant						Irrelevant
Banal						Challenging

NICVA's email briefings are ...

	Very	Somewhat	Neither	Somewhat	Very	
Focused on my needs						Not focused on my needs
Valuable						Of no value
Relevant						Irrelevant

Websites

Throughout 2005 NICVA has developed its 'family' of websites. Developments have included a redesign of the NICVA, Grant Tracker and CALLNet websites and the launch of Community NI (designed to promote the entire voluntary and community sector). Please indicate on the following scales your attitudes towards NICVA's website developments.

The NICVA website (www.nicva.org)

	Very	Somewhat	Neither	Somewhat	Very	
Provides appropriate information						Provides inappropriate information
Information is easy to find						Information is difficult to find
Valuable						Of no value

Grant Tracker website (www.grant-tracker.org)

	Very	Somewhat	Neither	Somewhat	Very	
Provides appropriate information						Provides inappropriate information
Information is easy to find						Information is difficult to find
Valuable						Of no value

Community NI website (www.communityni.org)

	Very	Somewhat	Neither	Somewhat	Very	
Provides appropriate information						Provides inappropriate information
Information is easy to find						Information is difficult to find
Valuable						Of no value

On the scale below please state how useful or otherwise you find the following features of Community NI?

	Very useful	Useful	No opinion	Limited use	Of no use at all
News					
Events					
Jobs					
Publications					
Themed information					
Regional information					
Organisation search					

What developments would you like to see on any of the 'family' of NICVA websites?

Other services

NICVA provides a wide range of other services to its members. We have highlighted a number of areas which we would like your opinion on in terms of NICVA's future direction as well your attitudes towards some existing NICVA services.

NICVA's conference facilities ...

	Very	Somewhat	Neither	Somewhat	Very	
Value for money						Too expensive
Professionally run						Unprofessionally run
Difficult to book						Easy to book

NICVA currently provides NICVA members with a range of discounted services from private sector businesses.

	Yes	No	Not sure
Are you aware of the discounted services NICVA offers its members?			
Has your organisation ever used any of these services?			

In your opinion what type of discounted services (for example cheaper insurance, computer software or office equipment) would be most useful for your organisation?

In your opinion what do you believe your organisation's future training needs to be?

What three things would you like see NIVCA do for your organisation in the future, which it doesn't already do?

1.

2.

3.

Almost there ...

NICVA currently makes available online some basic organisational details of voluntary and community organisations (address, main purpose and primary contact, etc).

If you would prefer that your **organisation was not listed** on any of the NICVA websites please tick here.

To be eligible to be entered into the prize draw please ensure that you have completed the

questionnaire fully and that it is returned in the **FREEPOST** envelope by **15 February 2006**.

If you have any queries about this survey please contact **Gordon McCullough** on 028 9087 7777 or email him at gordon.mccullough@nicva.org.