

the brain injury association

Job Description

Job title:Acquired Brain Injury Services Co-ordinator
Western HSCT areaAccountable to:Director of ServicesResponsible to:Network Support ManagerHours per week:37.5 Hours per weekSalary:£19,500 per annum

Key Responsibilities:

- To provide client centred services for people living with an acquired brain injury and carers throughout designated HSCT areas.
- To coordinate and facilitate support services in the community offering independence and social reintegration through a varied service range complimenting existing and developing new services depending on need.
- Establish and maintain contacts with health care professionals, statutory and voluntary organisations for purposes of supporting clients and carers advocating on their behalf.

Duties Include:

Client and carer specific:

- 1. To establish regular groups and therapeutic activity sessions for those referred to the service through outreach, day service and community based service models.
- 2. To develop with clients, a tailored programme of activities reflective of client need; to work with specialist therapists to address specific needs.
- 3. Receive and assess referrals against established criteria for attendance at services or for provision of services.
- 4. To encourage an ethos of independence and, where appropriate, to act as advocate for the client and to ensure that client opinions are sought regularly on the services provided.
- 5. To organise and participate in a variety of client social functions throughout the year as required.
- 6. To organise transport to meet the needs of the clients and carers.
- 7. To provide support, information and guidance for clients and their families.
- 8. To establish and maintain a caseload of family support in conjunction with brain injury and physical disability teams through a multidisciplinary approach.

9. To deliver self management courses to clients and carers in response to referrals from HSCT.

Reporting and recording:

- 1. To prepare reports as required for the management team of Headway and appropriate Health and Social Care Trusts and Health and Social Care Board.
- 2. To maintain records and files as required.
- 3. Complete weekly calendar and audits.
- 4. To set goals with clients, maintain individual progress reports for each client and organise reviews accordingly.
- 5. To assist in the development of service budgets and manage same, while ensuring that financial procedures are adhered to and comply with Headway accounting procedures.
- 6. To ensure volunteer expenses are claimed on a monthly basis and be responsible for checking and authorising.
- 7. To ensure that confidentiality of information is maintained at all times.

Recruitment and selection of volunteers:

- 1. To recruit, select, induct and train a pool of volunteers to assist in the provision of services to clients and their carers.
- 2. To supervise and support the volunteers in all matters relating to the services provided.
- 3. To maintain volunteer records including attendance at training and development sessions.

Health & Safety:

- 1. To observe safe workings practices and comply with Headway Health and Safety policies.
- 2. To ensure that all vulnerable adult and safeguarding policies are adhered to and implemented.
- 3. To monitor and control hazards in the workplace.
- 4. Undertake regular risk assessments.

Support Functions:

- 1. To assist from time-to-time in the fundraising activity of the organisation.
- 2. To liaise with local support groups / branches regarding common areas of work.
- 3. Any other duties as requested by the Director of Services and Network Support Manager which fall within the scope of the post.